# Zappos EDI Guideline ANSI X12-004010 855 Purchase Order Acknowledgment Version: 1.0 

Author:
Created:

Zappos
10/29/2021

# Electronic Data Interchange 

# 855 - Purchase Order Acknowledgment 

(Inbound to Zappos, X12
4010) July 2011

Last updated: Date: 2019-01-14

## Purpose

This document provides detailed guidelines and conventions for implementing purchase order acknowledgments with Zappos. Our 855 Purchase Order Acknowledgment, as detailed in this document, will provide you with all of the information necessary to fill our requirements.

These guidelines comply with published ASC X12 standards for EDI version 4010 for all data elements and segments.

Mandatory segments and elements are always required on every document. Optional segments and elements that are required by Zappos are marked as "Must Use". Segment usage is marked at the top of each page under Usage. Element usage is marked in the far-left column beside each element. If the column is blank, the element is optional. Information in the Attributes column is from the ASC X12 standards and is provided for reference only. Trading Partners must adhere to our requirements as indicated by "Must Use".

## Business Rules

Zappos requires the UPC/EAN, the QTY, and the Price to be returned as acknowledged on the line item level. An 855 is required back within 2 business days or 48 hrs . Start Ship date is acknowledged on a header level not on item level* (see technical notes below). A second 855 is expected to be sent if something changes on the vendors end. This second 855 is expected to be sent at least 7 days before the start ship date of the PO. An 855 is not expected to be sent by a vendor in response to an 860 if an 855 has already been received by Zappos. The exception would be if there is a change request to the 860 on our vendors end.

Technical Notes: If an item is not available for shipment within the requested shipping window, the seller may request a change to the entire order with a BAK02 type of AC (Acknowledge - With Detail and Change) and updating the date information in the DTM segment or the seller may cancel the item from the current order and contact Zappos to request a separate PO for that item with a later shipping window. Only the start ship date should be requested to be changed.

## Contacts

EDI Team
edi@zappos.com

## Testing

S/R ID: ZZ/ZAPPOSKY
Account/User ID: VANS/HAMAIL

## Production

S/R ID: ZZ/ZAPPOSKY
Account/User ID: VANS/HAMAIL

## Delimiters

## Element Separator - "*"

(HEX "2A" in ASCII) (HEX "5C" in EBCDIC)
Component (Sub Element) Separator - ">"
(HEX "3E" in ASCII) (HEX "6E" in EBCDIC)
Segment Terminator - "\n"
(HEX " 0 " " in ASCII) (HEX "15" in EBCDIC)

## Table of Contents

855 Purchase Order Acknowledgment ..... 1
ISA Interchange Control Header ..... 3
GS Functional Group Header ..... 5
ST Transaction Set Header ..... 7
BAK Beginning Segment for Purchase Order Acknowledgment ..... 8
REF Reference Identification ..... 9
SAC Loop SAC ..... 10
SAC Service, Promotion, Allowance, or Charge Information ..... 11
ITD Terms of Sale/Deferred Terms of Sale ..... 13
DTM Date/Time Reference ..... 14
N1 Loop N1 ..... 15
N1 Name ..... 16
N2 Additional Name Information ..... 17
N3 Address Information ..... 18
N4 Geographic Location ..... 19
PO1 Loop PO1 ..... 20
PO1 Baseline Item Data ..... 21
PID Loop PID ..... 23
PID Product/Item Description ..... 24
ACK Loop ACK ..... 25
ACK Line Item Acknowledgment ..... 26
SE Transaction Set Trailer ..... 28
GE Functional Group Trailer ..... 29
IEA Interchange Control Trailer ..... 30

## 855 Purchase Order Acknowledgment

## Functional Group=PR

This Draft Standard for Trial Use contains the format and establishes the data contents of the Purchase Order Acknowledgment Transaction Set (855) for use within the context of an Electronic Data Interchange (EDI) environment. The transaction set can be used to provide for customary and established business and industry practice relative to a seller's acknowledgment of a buyer's purchase order. This transaction set can also be used as notification of a vendor generated order. This usage advises a buyer that a vendor has or will ship merchandise as prearranged in their partnership.

Not Defined:

| Pos | Id | Seqment Name | Req | Max Use | Repeat | Notes | Usage |
| :--- | :--- | :--- | :--- | :---: | :---: | :---: | :---: |
|  | ISA | Interchange Control Header | M | 1 |  |  | Must use |
|  | GS | Functional Group Header | M | 1 |  |  | Must use |

Heading:

| Pos | $\underline{\text { Id }}$ | Segment Name | Req | Max Use | Repeat | Notes | Usage |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 010 | ST | Transaction Set Header | M | 1 |  |  | Must use |
| 020 | BAK | Beginning Segment for Purchase Order Acknowledgment | M | 1 |  |  | Must use |
| 050 | REF | Reference Identification | 0 | >1 |  |  | Must use |
| LOOP ID - SAC |  |  |  |  | $\underline{25}$ |  |  |
| 120 | SAC | Service, Promotion, Allowance, or Charge Information | 0 | 1 |  |  | Used |
| 130 | ITD | Terms of Sale/Deferred Terms of Sale | 0 | 5 |  |  | Used |
| 150 | DTM | Date/Time Reference | M | 10 |  |  | Must use |
| LOOP ID - N1 |  |  |  |  | $\underline{200}$ |  |  |
| 300 | N1 | Name | 0 | 1 |  |  | Used |
| 310 | N2 | Additional Name Information | 0 | 2 |  |  | Used |
| 320 | N3 | Address Information | 0 | 2 |  |  | Used |
| 330 | N4 | Geographic Location | 0 | 1 |  |  | Used |

Detail:

| Pos Id | Segment Name | Req | Max Use | Repeat | Notes | Usage |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| L00P ID - PO1 |  |  |  | 100000 | N2/010L |  |
| 010 PO1 | Baseline Item Data | 0 | 1 |  | N2/010 | Dependent |
| LOOP ID - PID |  |  |  | 1000 |  |  |
| 050 PID | Product/Item Description | 0 | 1 |  |  | Used |
| LOOP ID - ACK |  |  |  | 104 |  |  |
| 270 ACK | Line Item Acknowledgment | 0 | 1 |  |  | Dependent |

## Summary:

| Pos | Id | Segment Name | Reg | Max Use | Repeat | Notes | Usage |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 030 | SE | Transaction Set Trailer | M | 1 |  |  | Must use |

## Not Defined:

| Pos | Id | Seqment Name | Req | Max Use | Repeat | Notes | Usage |
| :--- | :--- | :--- | :--- | :---: | :---: | :---: | :---: |
|  | GE | Functional Group Trailer | $M$ | 1 |  |  | Must use |
|  | IEA | Interchange Control Trailer | $M$ | 1 |  |  | Must use |

## Notes:

2/010L PO102 is required.
2/010 PO102 is required.

## User Note 1:

Zappos requires the 855 (Purchase Order Acknowledgement) document in response to all 850 (Purchase Order) documents within two (2) Business Days of receiving the 850.

## Change History:

1/14/2019
Updated N1 segment Sample Data from ZAPPOS MERCHANDISING INC.to ZAPPOS MERCHANDISING LLC.

## 8/31/2012

Updated N2 segment Sample Data from C/O ZAPPOS FULFILLMENT CENTERS, INC. to C/O AMAZON.COM KYDC LLC.

```
2/17/2011
```

Removed the following qualifiers from the ACK01 element:
IC Item Accepted - Changes Made
DR Item Accepted - Date Rescheduled
Added User Note to ACK segment
If an item is not available for shipment within the requested shipping window, the seller may request a change to the entire order with a BAK02 type of AC (Acknowledge - With Detail and Change) and updating the date information in the DTM segment or the seller may cancel the item from the current order and contact Zappos to request a separate PO for that item with a later shipping window.

## ISA Interchange Control Header

## User Option (Usage): Must use

To start and identify an interchange of zero or more functional groups and interchange-related control segments

## Element Summary:

| Ref | Id | Element Name | Reg | Type | Min/Max | Usage |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ISA01 | 101 | Authorization Information Qualifier | M | ID | 2/2 | Must use |
|  |  | Description: Code to identify the type of information in the Authorization Information All valid standard codes are used. |  |  |  |  |
| ISA02 | 102 | Authorization Information | M | AN | 10/10 | Must use |
|  |  | Description: Information used for additional identification or authorization of the interchange sender or the data in the interchange; the type of information is set by the Authorization Information Qualifier (I01) |  |  |  |  |
| ISA03 | 103 | Security Information Qualifier | M | ID | 2/2 | Must use |
|  |  | Description: Code to identify the type of information in the Security Information All valid standard codes are used. |  |  |  |  |
| ISA04 | 104 | Security Information | M | AN | 10/10 | Must use |
|  |  | Description: This is used for identifying the security information about the interchange sender or the data in the interchange; the type of information is set by the Security Information Qualifier (IO3) |  |  |  |  |
| ISA05 | 105 | Interchange ID Qualifier | M | ID | 2/2 | Must use |

Description: Qualifier to designate the system/method of code structure used to designate the sender or receiver ID element being qualified
All valid standard codes are used.
Interchange Sender ID M AN 15/15 Must use

Description: Identification code published by the sender for other parties to use as the receiver ID to route data to them; the sender always codes this value in the sender ID element

External Information: This field will be the sender's EDI ID
ISA07 I05

| Interchange ID Qualifier | M | ID | $2 / 2$ | Must use |
| :--- | :--- | :--- | :--- | :--- |

Description: Qualifier to designate the system/method of code structure used to designate the sender or receiver ID element being qualified
All valid standard codes are used.

| Code | Name |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | Mutually Defined |  |  |  |  |
| Interchange | Receiver ID | M | AN | $15 / 15$ | Must use |

Description: Identification code published by the receiver of the data; When sending, it is used by the sender as their sending ID, thus other parties sending to them will use this as a receiving ID to route data to them

External Information: This field will be the Zappos EDI receiver ID Formatting Notes: ZAPPOSKY

| Ref | Id | Element Name | Req | Type | Min/Max | Usage |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ISA09 | 108 | Interchange Date | M | DT | 6/6 | Must use |
|  |  | Description: Date of the interchange |  |  |  |  |
|  |  | External Information: This field will be the date the EDI message was created Formatting Notes: YYMMDD |  |  |  |  |
| ISA10 | 109 | Interchange Time | M | TM | 4/4 | Must use |
|  |  | Description: Time of the interchange |  |  |  |  |
|  |  | Formatting Notes: HHMM |  |  |  |  |
| ISA11 | 110 | Interchange Control Standards Identifier <br> Description: Code to identify the agency responsible for the control standard used by the message that is enclosed by the interchange header and trailer |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
|  |  | All valid standard codes are used. |  |  |  |  |
| ISA12 | 111 | Interchange Control Version Number | M | ID | 5/5 | Must use |
|  |  | Description: Code specifying the version number of the interchange control segments All valid standard codes are used. |  |  |  |  |
| ISA13 | 112 | Interchange Control Number | M | N0 | 9/9 | Must use |
|  |  | Description: A control number assigned by | interc | ange |  |  |

## External Information: This field will be a unique control number representing the ISA - IEA transaction

| ISA14 | I13 | Acknowledgment Requested | M | ID | $1 / 1$ | Must use |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  |  | Description: Code sent by the sender to request an interchange <br> All valid standard codes are used. |  |  |  |  |
| ISA15 | I14 | Usage Indicator | $M$ | ID | $1 / 1$ | Must use |

Description: Code to indicate whether data enclosed by this interchange envelope is test, production or information
All valid standard codes are used.

| Code | Data Type |
| :---: | :---: |
| P | Production |
| $T$ | Test |


| ISA16 | I15 | Component Element Separator | M | $1 / 1$ | Must use |
| :--- | :--- | :--- | :--- | :--- | :--- |

Description: Type is not applicable; the component element separator is a delimiter and not a data element; this field provides the delimiter used to separate component data elements within a composite data structure; this value must be different than the data element separator and the segment terminator

## Sample Data::

ISA*00**00* *ZZ*VENDOR *ZZ*ZAPPOSKY*120731*0832*U*00400*000000112*0*P*>

## GS Functional Group Header

Pos:
Max: 1
Not Defined - Mandatory
Loop: N/A Elements: 8

## User Option (Usage): Must use

To indicate the beginning of a functional group and to provide control information

## Element Summary:

| Ref | Id | Element Name | Req | Type | Min/Max | Usage |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| GS01 | 479 | Functional Identifier Code | M | ID | 2/2 | Must use |
|  |  | Description: Code identifying a group of application related transaction sets |  |  |  |  |
|  |  | Code Name |  |  |  |  |
|  |  | PR Purchase Order Acknowledgement (855) |  |  |  |  |
| GS02 | 142 | Application Sender's Code | M | AN | 2/15 | Must use |
|  |  | Description: Code identifying party sending transmission; codes agreed to by trading partners |  |  |  |  |
| GS03 | 124 | Application Receiver's Code | M | AN | 2/15 | Must use |
|  |  | Description: Code identifying party receiving transmission; codes agreed to by trading partners |  |  |  |  |
| GS04 | 373 | Date MFormatting Notes: Date expressed as CCYYMMDD |  | DT | 8/8 | Must use |
|  |  |  |  |  |  |  |
|  |  | External Information: This field will be the date that the EDI was created |  |  |  |  |
| GS05 | 337 | Time | M | TM | 4/8 | Must use |

Description: Time expressed in 24-hour clock time as follows: HHMM, or HHMMSS, or HHMMSSD, or HHMMSSDD, where $\mathrm{H}=$ hours ( $00-23$ ), $\mathrm{M}=$ minutes ( $00-59$ ), $\mathrm{S}=$ integer seconds (00-59) and DD = decimal seconds; decimal seconds are expressed as follows: $\mathrm{D}=$ tenths (0-9) and DD = hundredths (00-99)

| Group Control Number | M | N0 | $1 / 9$ | Must use |
| :--- | :--- | :--- | :--- | :--- |

Description: Assigned number originated and maintained by the sender
External Information: This field will be a unique control number representing the GS - GE transaction

| Responsible Agency Code | M ID | $1 / 2$ | Must use |
| :--- | :--- | :--- | :--- | :--- |

Description: Code identifying the issuer of the standard; this code is used in conjunction with Data Element 480
All valid standard codes are used.
GS08
Version / Release / Industry Identifier M AN 1/12 Must use Code

Description: Code indicating the version, release, subrelease, and industry identifier of the EDI standard being used, including the GS and GE segments; if code in DE455 in GS segment is $X$, then in DE 480 positions 1-3 are the version number; positions 4-6 are the release and subrelease, level of the version; and positions 7-12 are the industry or trade association identifiers (optionally assigned by user); if code in DE455 in GS segment is T, then other formats are allowed

## Code Name

## 004010 Draft Standards Approved for Publication by ASC X12 Procedures Review Board through October 1997

## Semantics:

1. GSO4 is the group date.
2. GS05 is the group time.
3. The data interchange control number GS06 in this header must be identical to the same data element in the associated functional group trailer, GE02.

## Comments:

1. 2. A functional group of related transaction sets, within the scope of X 12 standards, consists of a collection of similar transaction sets enclosed by a functional group header and a functional group trailer.

## Sample Data::

GS*PR*VENDOR*ZAPPOSKY*20120801*1400*367* ${ }^{*} 004010$

\section*{ST Transaction Set Header <br> | Pos: 010 | Max: 1 |
| :---: | :---: |
| Heading | Mandatory |
| Loop: N/A | Elements: 2 |}

User Option (Usage): Must use
To indicate the start of a transaction set and to assign a control number

| Ref | Id | Element Name | Req | Type | Min/Max | Usage |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ST01 | 143 | Transaction Set Identifier Code | M | ID | 3/3 | Must use |
|  |  | Description: Code uniquely identifying a Transaction Set |  |  |  |  |
|  |  | Code Name |  |  |  |  |
|  |  | 855 Purchase Order Acknowledgment |  |  |  |  |
| ST02 | 329 | Transaction Set Control Number | M | AN | 4/9 | Must use |

Description: Identifying control number that must be unique within the transaction set functional group assigned by the originator for a transaction set

External Information: This field will be a unique control number representing the ST - SE transaction

## Semantics:

1. 2. The transaction set identifier (ST01) used by the translation routines of the interchange partners to select the appropriate transaction set definition (e.g., 810 selects the Invoice Transaction Set).

## Sample Data::

ST*855*0001

## BAK Beginning Segment for Purchase Order Acknowledgment

Max: 1
Heading - Mandatory
Loop: N/A Elements: 4

User Option (Usage): Must use
To indicate the beginning of the Purchase Order Acknowledgment Transaction Set and transmit identifying numbers and dates

Note: PO Acknowledgments with missing BAK segments will fail and cannot be processed by Zappos.

## Element Summary:

| Ref | Id | Element Name | Reg | Type | Min/Max | Usage |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| BAK01 | 353 | Transaction Set Purpose Code | M | ID | 2/2 | Must use |
|  |  | Description: Code identifying purpose of transaction set |  |  |  |  |
|  |  | Code Name |  |  |  |  |
|  |  | 00 Original |  |  |  |  |
| BAK02 | 587 | Acknowledgment Type | M | ID | 2/2 | Must use |
|  |  | Description: Code specifying the type of acknowledgment |  |  |  |  |
|  |  | Code Name |  |  |  |  |
|  |  | AC Acknowledge - With Detail and Change |  |  |  |  |
|  |  | AD Acknowledge - With Detail, No Change |  |  |  |  |
|  |  | RJ Rejected - No Detail |  |  |  |  |



## Semantics:

1. BAK04 is the date assigned by the purchaser to purchase order.
2. BAK08 is the seller's order number.
3. BAK09 is the date assigned by the sender to the acknowledgment.

## Sample Data::

BAK*00*AD*ZUTSRQ6543217*20110920

## REF Reference Identification

| Pos: 050 | Max: $>1$ |
| :---: | :---: |
| Heading | Optional |
| Loop: N/A | Elements: 2 |

User Option (Usage): Must use
To specify identifying information

## Element Summary:

| Ref | Id | Element Name | Req | Type | Min/Max | Usage |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REF01 | 128 | Reference Identification Qualifier | M | ID | 2/3 | Must use |
|  |  | Description: Code qualifying the Reference Identification |  |  |  |  |
|  |  | User Note 1: REF (where REF01 = "VR") is mandatory. Other qualifiers are optional. |  |  |  |  |
|  |  | Code Name |  |  |  |  |
|  |  | VR Vendor ID Number |  |  |  |  |
|  |  | PRT Product Type |  |  |  |  |
| REF02 | 127 | Reference Identification | X | AN | 1/30 | Used |
|  |  | Description: Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier |  |  |  |  |
|  |  | User Note 1: Where REF01 = "PRT", This is a Zappos provided value that uniquely identifies each product line in the Zappos internal system. Valid codes are: |  |  |  |  |
|  |  | FW - Footwear |  |  |  |  |
|  |  | AC - Accessories |  |  |  |  |
|  |  | EL - Electronics |  |  |  |  |
|  |  | HW - Housewares |  |  |  |  |
|  |  | PC - Personal Care |  |  |  |  |
|  |  | BL - Bags or Luggage |  |  |  |  |
|  |  | HO-Hosiery |  |  |  |  |
|  |  | JE - Jewelry |  |  |  |  |
|  |  | HA - Hats |  |  |  |  |
|  |  | AC-Accessories |  |  |  |  |
|  |  | BE - Beauty |  |  |  |  |

User Note 2: Where REF01 = "VR", Vendor ID Number - used to uniquely identify individual brands in the Zappos system. This number is assigned by Zappos.

## Syntax Rules:

1. R0203 - At least one of REF02 or REF03 is required.

## Semantics:

1. REF04 contains data relating to the value cited in REF02.

Note: PO Acknowledgments with missing REF segments will fail and cannot be processed by Zappos.

## Sample Data:: <br> REF*PRT*AP <br> REF*VR*4321

\section*{Loop SAC <br> | Pos: $120 \quad$ Repeat: 25 |  |
| :---: | :---: |
| Optional |  |
| Loop: SAC | Elements: N/A |}

User Option (Usage): Used
To request or identify a service, promotion, allowance, or charge; to specify the amount or percentage for the service, promotion, allowance, or charge

## Loop Summary:

| Pos | Id | Seament Name | Reg | Max Use | Repeat | Usage |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 120 | SAC | Service, Promotion, Allowance, or Charge Information | 0 | 1 |  | Used |

## SAC Service, Promotion, Allowance, or Charge Information

Pos: 120<br>Max: 1<br>Heading - Optional<br>Loop: SAC Elements: 10

User Option (Usage): Used
To request or identify a service, promotion, allowance, or charge; to specify the amount or percentage for the service, promotion, allowance, or charge

## Element Summary:

| Ref | Id | Element Name | Req | Type | Min/Max | Usage |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| SAC01 | 248 | Allowance or Charge Indicator | M | ID | 1/1 | Must use |
|  |  | Description: Code which indicates an allowance or charge for the service specified |  |  |  |  |
|  |  | Code Name |  |  |  |  |
|  |  | A Allowance |  |  |  |  |
|  |  | C Charge |  |  |  |  |
| SAC02 | 1300 | Service, Promotion, Allowance, or Charge Code | x | ID | 4/4 | Used |

Description: Code identifying the service, promotion, allowance, or charge

## Code Name

C310 Discount
D500 Handling

| SAC05 | 610 | Amount | 0 | N2 | 1/15 | Used |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Description: Monetary amount |  |  |  |  |
| SAC06 | 378 | Allowance/Charge Percent Qualifier | X | ID | 1/1 | Used |
|  |  | Description: Code indicating on what basis allowance or charge percent is calculated |  |  |  |  |
|  |  | 1 Item List Cost |  |  |  |  |
|  |  | 2 Item Net Cost |  |  |  |  |
|  |  | 3 Discount/Gross |  |  |  |  |
|  |  | 4 Discount/Net |  |  |  |  |
|  |  | 5 Base Price per Unit |  |  |  |  |
|  |  | 6 Base Price Amount |  |  |  |  |
| SAC07 | 332 | Percent | X | R | 1/6 | Used |
|  |  | Description: Percent expressed as a percent |  |  |  |  |
| SAC08 | 118 | Rate | 0 | R | 1/9 | Used |

Description: Rate expressed in the standard monetary denomination for the currency specified

X ID
2/2
Used

| Ref | Id | Element Name | Reg | Type | Min/Max | Usage |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Description: Code specifying the units in which a value is being expressed, or manner in which a measurement has been taken |  |  |  |  |
|  |  | Code Name |  |  |  |  |
|  |  | EA Each |  |  |  |  |
| SAC10 | 380 | Quantity | X | R | 1/15 | Used |
| Description: Numeric value of quantity |  |  |  |  |  |  |
| SAC13 | 127 | Reference Identification | X | AN | 1/30 | Used |

Description: Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier
$\begin{array}{lllllll}\text { SAC15 } & 352 \text { Description } & \text { X AN } & \text { Ased }\end{array}$
Description: A free-form description to clarify the related data elements and their content

## Syntax Rules:

1. R0203 - At least one of SAC02 or SAC03 is required.
2. P0304 - If either SAC03 or SAC04 is present, then the other is required.
3. P0607-If either SAC06 or SAC07 is present, then the other is required.
4. P0910-If either SAC09 or SAC10 is present, then the other is required.
5. C1110-If SAC11 is present, then SAC10 is required.
6. L130204-If SAC13 is present, then at least one of SAC02 or SAC04 is required.
7. C1413 - If SAC14 is present, then SAC13 is required.
8. C1615-If SAC16 is present, then SAC15 is required.

## Semantics:

1. If SAC01 is "A" or "C", then at least one of SAC05, SAC07, or SAC08 is required.
2. SAC05 is the total amount for the service, promotion, allowance, or charge.
3. If SAC05 is present with SAC07 or SAC08, then SAC05 takes precedence.
4. SAC08 is the allowance or charge rate per unit.
5. SAC10 and SAC11 is the quantity basis when the allowance or charge quantity is different from the purchase order or invoice quantity.
6. SAC10 and SAC11 used together indicate a quantity range, which could be a dollar amount that is applicable to a service, promotion, allowance, or charge.
7. SAC13 is used in conjunction with SAC02 or SAC04 to provide a specific reference number as identified by the code used.
8. SAC14 is used in conjunction with SAC13 to identify an option when there is more than one option of the promotion.
9. SAC16 is used to identify the language being used in SAC15.

## Comments:

1. SAC04 may be used to uniquely identify the service, promotion, allowance, or charge. In addition, it may be used in conjunction to further the code in SAC02.
2. In some business applications, it is necessary to advise the trading partner of the actual dollar amount that a particular allowance, charge, or promotion was based on to reduce ambiguity. This amount is commonly referred to as "Dollar Basis Amount". It is represented in the SAC segment in SAC10 using the qualifier "DO" Dollars in SAC09.

## ITD Terms of Sale/Deferred Terms of Sale <br> Pos: 130 <br> Max: 5 <br> Heading - Optional <br> Loop: N/A Elements: 6

User Option (Usage): Used<br>To specify terms of sale

Element Summary:


## Syntax Rules:

1. L03040513 - If ITD03 is present, then at least one of ITD04, ITD05 or ITD13 is required.
2. L08040513 - If ITD08 is present, then at least one of ITD04, ITD05 or ITD13 is required.
3. L091011 - If ITD09 is present, then at least one of ITD10 or ITD11 is required.

## Semantics:

1. ITD15 is the percentage applied to a base amount used to determine a late payment charge.

## Comments:

1. If the code in ITD01 is "04", then ITD07 or ITD09 is required and either ITD10 or ITD11 is required; if the code in ITD01 is "05", then ITD06 or ITD07 is required.

## Sample Data::

```
ITD*14*3*****60*****NET
```


## DTM Date/Time Reference <br> Pos: 150 <br> Max: 10 <br> Detail - Mandatory <br> Loop: N/A Elements: 2

## User Option (Usage): Must use

To specify pertinent dates and times

## Element Summary:

| Ref | Id | Element Name | Reg | Type | Min/Max | Usage |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| DTM01 | 374 | Date/Time Qualifier | M | ID | 3/3 | Must use |
|  |  | Description: Code specifying type of date or time, or both date and time |  |  |  |  |
|  |  | Code Name |  |  |  |  |
|  |  | 001 Cancel After |  |  |  |  |
|  |  | 010 Requested Ship |  |  |  |  |
| DTM02 | 373 | Date | X | DT | 8/8 | Used |
|  |  | Description: Date expre |  |  |  |  |

Note: The seller may request a change to the entire order with a BAK02 type of AC (Acknowledge - With Detail and Change) and updating the date information in the DTM segment. Only the start ship date should be requested to be changed. Zappos can only accept a header level date change.

## Syntax Rules:

1. R020305 - At least one of DTM02, DTM03 or DTM05 is required.
2. C0403 - If DTM04 is present, then DTM03 is required.
3. P0506-If either DTM05 or DTM06 is present, then the other is required.

## Segment Use:

1) Cancel After Date: The latest date that Zappos expects the shipment to be delivered to the Amazon.com KYDC listed on the purchase order.
2) Requested Ship Date: The earliest date that Zappos expects the shipment to be delivered to the Amazon.com KYDC listed on the purchase order.

## Sample Data:: <br> DTM*010*20110916

## Loop N1

| Pos: 300 | Repeat: 200 |
| :---: | :---: |
| Optional |  |
| Loop: N1 | Elements: N/A |

## User Option (Usage): Used

To identify a party by type of organization, name, and code

## Loop Summary:

| $\underline{\text { Pos }}$ | $\underline{\text { Id }}$ | $\underline{\text { Seament Name }}$ | $\underline{\text { Req }}$ | Max Use | Repeat | Usage |
| :--- | :--- | :--- | :---: | :---: | :---: | ---: |
| 300 | N1 | Name | O | 1 |  | Used |
| 310 | N2 | Additional Name Information | O | 2 |  | Used |
| 320 | N3 | Address Information | O | 2 |  | Used |
| 330 | N4 | Geographic Location | O | 1 | Used |  |

## N1 Name

| Pos: 300 | Max: 1 |
| :---: | :---: |
| Heading | Optional |
| Loop: N1 | Elements: 4 |

User Option (Usage): Used
To identify a party by type of organization, name, and code

## Element Summary:

| Ref | $\underline{\text { Id }}$ | Element Name | Req | Type | Min/Max | Usage |
| :--- | :--- | :--- | :---: | :---: | :---: | :---: |
| N101 | 98 | Entity Identifier Code | $M$ | ID | $2 / 3$ | Must use |

Description: Code identifying an organizational entity, a physical location, property or an individual

## Code Name

ST Ship To

| N102 | 93 | Name | X | AN | $1 / 60$ | Used |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  |  | Description: Free-form name |  |  |  |  |
| N103 | 66 | Identification Code Qualifier <br> Description: Code designating the system/method of code structure used for Identification |  |  |  |  | Code (67)

Code Name
92 Assigned by Buyer or Buyer's Agent
$\begin{array}{lllllll}\text { N104 } 67 & \text { Identification Code } & X & \text { AN } & 2 / 80 & \text { Used }\end{array}$
Description: Code identifying a party or other code
User Note 1: 0001-376 Zappos.com Blvd. Shepherdsville KY, 40165 0002-280 Omega Pkwy, Shepherdsville KY, 40165

## Syntax Rules:

1. R0203 - At least one of N102 or N103 is required.
2. P0304-If either N103 or N104 is present, then the other is required.

## Comments:

1. This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.
2. N105 and N106 further define the type of entity in N101.

## Sample Data::

N1*ST*ZAPPOS MERCHANDISING LLC*92*0001

## N2 Additional Name Information

| Pos: 310 | Max: 2 |
| :---: | :---: |
| Heading | Optional |
| Loop: N1 | Elements: 1 |

User Option (Usage): Used
To specify additional names or those longer than 35 characters in length

## Element Summary:

| Ref | $\frac{\text { Id }}{\text { N201 }}$ | Element Name | $\frac{\text { Red }}{\text { Name }}$ | $\frac{\text { Type }}{\text { AN }}$ | $\frac{\text { Min/Max }}{1 / 60}$ | Usage <br>  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | Description: Free-form name |  |  |  |  |  |

## Sample Data:: <br> N2*C/O AMAZON.COM KYDC LLC.

## N3 Address Information

| Pos: 320 | Max: 2 |
| :---: | :---: |
| Heading | Optional |
| Loop: N1 | Elements: 2 |

User Option (Usage): Used
To specify the location of the named party

## Element Summary:

| Ref Id Element Name $\frac{\text { Req }}{\text { N301 }}$ | 166 | $\frac{\text { Type }}{\text { Address Information }}$ | $\frac{\text { Min/Max }}{1 / 55}$ |  | Usage <br> Must use |  |
| :--- | :--- | :--- | :---: | :---: | :---: | :---: |
| N302 | 166 | Description: Address information | Address Information | O | AN | $1 / 55$ |

[^0]
## N4 Geographic Location

| Pos: 330 | Max: 1 |
| :---: | :---: |
| Heading | Optional |
| Loop: N1 | Elements: 4 |

## User Option (Usage): Used

To specify the geographic place of the named party

## Element Summary:

| Ref | Id | Element Name | Reg | Type | Min/Max | Usage |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| N401 | 19 | City Name | O | AN | 2/30 | Used |
|  |  | Description: Free-form text |  |  |  |  |
| N402 | 156 | State or Province Code | O | ID | 2/2 | Used |
|  |  | Description: Code (Standard State/Province) as defined by appropriate government agency |  |  |  |  |
| N403 | 116 | Postal Code | O | ID | 3/15 | Used |
|  |  | Description: Code defining international postal zone code excluding punctuation and blank (zip code for United States) |  |  |  |  |
| N404 | 26 | Country Code | 0 | ID | 2/3 | Used |
|  |  | Description: Code identi |  |  |  |  |

## Syntax Rules:

1. C0605-If N 406 is present, then N 405 is required.

## Comments:

1. A combination of either N401 through N404, or N405 and N406 may be adequate to specify a location.
2. N402 is required only if city name (N401) is in the U.S. or Canada.

## Sample Data::

N4*SHEPHERDSVILLE*KY*40165*US
LOOP PO1 $\quad\left[\begin{array}{rr}\text { Pos: } 010 \quad \begin{array}{r}\text { Repeat: } \\ 100000 \\ \text { Optional }\end{array} \\ \text { Loop: PO1 Elements: N/A }\end{array}\right.$

## User Option (Usage): Used

To specify basic and most frequently used line item data

## Loop Summary:

| Pos | $\underline{\text { Id }}$ | Segment Name | Req | Max Use | Repeat | Usage |
| :--- | :--- | :--- | :---: | :---: | :---: | :---: |
| 010 | PO1 | Baseline Item Data | O | 1 |  | Dependent |
| 050 |  | Loop PID | O |  | 1000 | Used |
| 270 |  | Loop ACK | 0 |  | 104 | Used |

## PO1 Baseline Item Data

| Pos: 010 | Max: 1 |
| :---: | :---: |
| Detail | Optional |
| Loop: PO1 | Elements: 11 |

User Option (Usage): Dependent
To specify basic and most frequently used line item data

## Element Summary:



## User Note 1: Either "UP" or "EN" product will be sent, and must be returned on the 855 document.

## Code Name

EN European Article Number (EAN) (2-5-5-1)
UP U.P.C. Consumer Package Code (1-5-5-1)
PO107 23

| Product/Service ID | $X$ | AN | $1 / 48$ | Must use |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Description: Identifying number for a product or service |  |  |  |  |
| Product/Service ID Qualifier | $X$ | ID | $2 / 2$ | Used |
| Description: Code identifying the type/source of the descriptive number used in |  |  |  |  |
| Product/Service ID (234) |  |  |  |  |

## Code Name

PI Purchaser's Item Code
VA Vendor's Style Number
PO109 234 Product/Service ID X AN 1/48 Used

| Ref | Id | Element Name | Reg | Type | Min/Max | Usage |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Description: Identifying number for a product or service |  |  |  |  |
| PO110 | 235 | Product/Service ID Qualifier | $X$ | ID | 2/2 | Used |
|  |  | Description: Code identifying Product/Service ID (234) |  | scriptiv | number |  |
|  |  | Code Name |  |  |  |  |
|  |  | PI Purchaser's Item Code |  |  |  |  |
|  |  | VA Vendor's Style Number |  |  |  |  |
| PO111 | 234 | Product/Service ID | X | AN | 1/48 | Used |
|  |  | Description: Identifying numb | r servis |  |  |  |

## Syntax Rules:

1. C 0302 - If PO 103 is present, then PO 102 is required.
2. C0504-If PO105 is present, then PO104 is required.
3. P0607-If either PO106 or PO107 is present, then the other is required.
4. P0809-If either PO108 or PO109 is present, then the other is required.
5. P1011 - If either PO110 or PO111 is present, then the other is required.
6. P 1213 - If either PO112 or PO 113 is present, then the other is required.
7. P 1415 - If either PO114 or PO115 is present, then the other is required.
8. P 1617 - If either PO116 or PO117 is present, then the other is required.
9. P1819 - If either PO118 or PO119 is present, then the other is required.
10. P2021 - If either PO120 or PO121 is present, then the other is required.
11. P2223 - If either PO 122 or PO 123 is present, then the other is required.
12. P2425 - If either PO124 or PO125 is present, then the other is required.

## Comments:

1. See the Data Element Dictionary for a complete list of IDs.
2. PO101 is the line item identification.
3. PO106 through PO125 provide for ten different product/service IDs per each item. For example: Case, Color, Drawing No., U.P.C. No., ISBN No., Model No., or SKU.

## User Note 1:

$P O 1$ is required when $B A K 02=$ " $A C$ " or " $A D$ ".
PO1 not used when BAK02 = "RJ".

Note: PO Acknowledgments with a BAK02 of "AC" or "AD" but are missing PO1 segments will fail and cannot be processed by Zappos.

## Sample Data::

PO1*1*6*EA*18.90*WE*UP*801234567891*PI*ZZZ-49876543*VA*7607

## Loop PID

## User Option (Usage): Used

To describe a product or process in coded or free-form format

## Loop Summary:

| Pos | $\underline{\text { Id }}$ | Segment Name | Reg | Max Use | Repeat | Usage |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 050 | PID | Product/Item Description | 0 | 1 |  | Used |

## PID Product/Item Description

| Pos: 050 | Max: 1 |
| :---: | :---: |
| Detail | Optional |
| Loop: PID | Elements: 3 |

User Option (Usage): Used
To describe a product or process in coded or free-form format

| Ref | Id | Element Name | Reg | Type | Min/Max | Usage |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PID01 | 349 | Item Description Type | M | ID | 1/1 | Must use |
|  |  | Description: Code indicating the format of a description |  |  |  |  |
|  |  | Code Name |  |  |  |  |
|  |  | $F \quad$ Free-form |  |  |  |  |
| PID02 | 750 | Product/Process Characteristic Code | 0 | ID | 2/3 | Used |
|  |  | Description: Code identifying the general class of a product or process characteristic |  |  |  |  |
|  |  | 08 Product |  |  |  |  |
|  |  | 91 Buyer's Item Size Description |  |  |  |  |
| PID05 | 352 | Description | X | AN | 1/80 | Must use |
|  |  | Description: A free-form description to | he rel | d dat | lements and | content |

## Syntax Rules:

1. C0403 - If PID04 is present, then PID03 is required.
2. R0405 - At least one of PID04 or PID05 is required.
3. C0703-If PID07 is present, then PID03 is required.
4. C0804 - If PID08 is present, then PID04 is required.
5. C0905-If PID09 is present, then PID05 is required.

## Semantics:

1. Use PID03 to indicate the organization that publishes the code list being referred to.
2. PID04 should be used for industry-specific product description codes.
3. PID08 describes the physical characteristics of the product identified in PID04. A "Y" indicates that the specified attribute applies to this item; an " N " indicates it does not apply. Any other value is indeterminate.
4. PID09 is used to identify the language being used in PID05.

## Comments:

1. If PID01 equals "F", then PID05 is used. If PID01 equals "S", then PID04 is used. If PID01 equals " X ", then both PID04 and PID05 are used
2. Use PID06 when necessary to refer to the product surface or layer being described in the segment.
3. PID07 specifies the individual code list of the agency specified in PID03.

## Loop ACK

| Pos: $\mathbf{2 7 0}$ | Repeat: 104 |
| :---: | :---: |
| Optional |  |
| Loop: ACK | Elements: N/A |

User Option (Usage): Used
To acknowledge the ordered quantities and specify the ready date for a specific line item

## Loop Summary:

| Pos | $\underline{\text { Id }}$ | $\underline{\text { Segment Name }}$ | $\underline{\text { Req }}$ | $\underline{\text { Max Use }}$ | Repeat | Usage <br> 270 |
| :--- | :--- | :--- | :---: | :---: | :---: | :---: |
| ACK | Line Item Acknowledgment | 0 | 1 |  | Dependent |  |

## ACK Line Item Acknowledgment

## User Option (Usage): Dependent

To acknowledge the ordered quantities and specify the ready date for a specific line item

## Element Summary:

| Ref | Id | Element Name | Reg | Type | Min/Max | Usage |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ACK01 | 668 | Line Item Status Code | M | ID | 2/2 | Must use |
|  |  | Description: Code specifying the action taken by the seller on a line item requested by the buyer |  |  |  |  |
|  |  | Code Name |  |  |  |  |
|  |  | IA Item Accepted |  |  |  |  |
|  |  | IP Item Accepted - Price Changed |  |  |  |  |
|  |  | IQ Item Accepted - Quantity Change |  |  |  |  |
|  |  | IR Item Rejected |  |  |  |  |
|  |  | R2 Item Rejected, Invalid Item Product Number |  |  |  |  |
| ACK02 | 380 | Quantity | X | R | 1/15 | Used |
|  |  | Description: Numeric value of quantity |  |  |  |  |
| ACK03 | 355 | Unit or Basis for Measurement Code | X | ID | 2/2 | Used |

Description: Code specifying the units in which a value is being expressed, or manner in which a measurement has been taken

## Code Name

EA Each

## Syntax Rules:

1. P0203 - If either ACK02 or ACK03 is present, then the other is required.
2. C0405-If ACK04 is present, then ACK05 is required.
3. P0708-If either ACK07 or ACK08 is present, then the other is required.
4. P0910-If either ACK09 or ACK10 is present, then the other is required.
5. P1112 - If either ACK11 or ACK12 is present, then the other is required.
6. P1314 - If either ACK13 or ACK14 is present, then the other is required.
7. P1516 - If either ACK15 or ACK16 is present, then the other is required.
8. P1718-If either ACK17 or ACK18 is present, then the other is required.
9. P1920 - If either ACK19 or ACK20 is present, then the other is required.
10. P2122 - If either ACK21 or ACK22 is present, then the other is required.
11. P2324-If either ACK23 or ACK24 is present, then the other is required.
12. P2526-If either ACK25 or ACK26 is present, then the other is required.
13. P2728 - If either ACK27 or ACK28 is present, then the other is required.
14. C282729-If ACK28 is present, then ACK27 and ACK29 are required.

## Semantics:

1. ACK29 Industry Reason Code may be used to identify the item status. In addition, it may be used in
conjunction with ACK01 to further clarify the status.

## User Note 1:

If PO1 segment present, then ACK segment must also be present.
If $A C K 01=I Q, ~ A C K 02$ and 03 are required.
If ACK01 = IP, new price for this item must be sent in P0104.
If ACK01 = R2, this indicates either the item numbers provided on the 850 are wrong or the supplier does not recognize what is being ordered. If incorrect Vendor Style or UPC/EAN number, then use this code and provide the corrected number in the PO1 segment.

## User Note 2:

If an item is not available for shipment within the requested shipping window, the seller may request a change to the entire order with a BAK02 type of AC (Acknowledge - With Detail and Change) and updating the date information in the DTM segment or the seller may cancel the item from the current order and contact Zappos to request a separate $P O$ for that item with a later shipping window.

## Sample Data::

## SE Transaction Set Trailer

| Pos: 030 | Max: 1 |
| :---: | :---: |
| Summary | Mandatory |
| Loop: N/A | Elements: 2 |

User Option (Usage): Must use
To indicate the end of the transaction set and provide the count of the transmitted segments (including the beginning (ST) and ending (SE) segments)

## Element Summary:

| Ref | Id | Element Name | Red | Type | Min/Max | Usage |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| SE01 | 96 | Number of Included Segments | M | No | 1/10 | Must use |
|  |  | Description: Total number of segments included in a transaction set including ST and SE segments |  |  |  |  |
| SE02 | 329 | Transaction Set Control Number | M | AN | 4/9 | Must use |
|  |  | Description: Identifying control number that must be unique within the transaction set functional group assigned by the originator for a transaction set |  |  |  |  |

## Comments:

1. $S E$ is the last segment of each transaction set.

## Sample Data::

\section*{GE Functional Group Trailer <br> | Pos: | Max: 1 |
| :--- | ---: |
| Not Defined | Mandatory |
| Loop: N/A | Elements: 2 |}

User Option (Usage): Must use
To indicate the end of a functional group and to provide control information

## Element Summary:

| Ref | Id | Element Name | Req | Type | Min/Max | Usage |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| GE01 | 97 | Number of Transaction Sets Included | M | N0 | 1/6 | Must use |
|  |  | Description: Total number of transaction sets included in the functional group or interchange (transmission) group terminated by the trailer containing this data element |  |  |  |  |
| GE02 | 28 | Group Control Number | M | NO | 1/9 | Must use |
|  |  | Description: Assigned number originate | main | ed by | sender |  |

## Semantics:

1. The data interchange control number GE02 in this trailer must be identical to the same data element in the associated functional group header, GS06.

## Comments:

1. The use of identical data interchange control numbers in the associated functional group header and trailer is designed to maximize functional group integrity. The control number is the same as that used in the corresponding header.

## Sample Data::

GE*1*200001

\section*{IEA Interchange Control Trailer <br> | Pos: | Max: 1 |
| :--- | :---: |
| Not Defined | Mandatory |
| Loop: N/A | Elements: 2 |}

User Option (Usage): Must use
To define the end of an interchange of zero or more functional groups and interchange-related control segments

## Element Summary:

| Ref | Id | Element Name | Reg | Type | Min/Max | Usage |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| IEA01 | 116 | Number of Included Functional Groups | M | N0 | 1/5 | Must use |
|  |  | Description: A count of the number of functional groups included in an interchange |  |  |  |  |
| IEA02 | 112 | Interchange Control Number | M | N0 | 9/9 | Must use |
|  |  | Description: A control number assigned b | inte | nge |  |  |

## Sample Data:: <br> IEA*1*000000385


[^0]:    Sample Data::
    N3*376 ZAPPOS.COM BLVD.
    N3*FTZ\#029, SITE 6

